

Transparent Language Online Accessibility Conformance Report

WCAG Edition

(Based on VPAT[®] Version 2.4)

Name of Product/Version: Transparent Language Online 2.60 Report Date: 09/10/24

Product Description: Node Administrator Portal Contact

Information: support@transparent.com Notes:

Evaluation Methods Used: Screen reader, keyboard-only, color contrast analyzer
Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

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Standard/Guideline	Included In Report
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Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.x Report

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Supports with exceptions	Some icons lack labels (see 4.1.2). Other non-text content is essentially cosmetic (logos, background images) and exempt from this.

1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Not applicable	Not Applicable -there is no audio-only or video-only content in the admin features.
1.2.2 Captions (Prerecorded) (Level A)	Not applicable	Not Applicable - there is no audio content in the admin features.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Not applicable	Not Applicable - there is no video content in the admin features.
1.3.1 Info and Relationships (Level A)	Supports with exceptions	Date pickers/calendars and tables in general are not labeled in ways that allow users to easily keep track of where they are (what the column and row refer to) when using screen readers. General structure is good but could be further improved by use of Aria regions and/or headers.
1.3.2 Meaningful Sequence (Level A)	Supports with exceptions	Mostly compliant, but pagination controls of TLO UI tables could be cleaned up a bit and the "select all" checkbox are incomprehensible when it's not physically above the other checkboxes. Some TLO UI modals also show elements appearing in unusual places when testing with WAVE.
1.3.3 Sensory Characteristics (Level A)	Supports with exceptions	Help files contain some descriptions that rely on icons (although they do have Aria labels). Help file descriptions of pagination controls lack labels and should be updated when labels are added to the controls themselves.

Criteria	Conformance Level	Remarks and Explanations
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<p>1.4.1 Use of Color (Level A)</p>	<p>Does not support</p>	<p>Import User modal uses color without accompanying explanation to show whether errors would allow or prevent user import. Flexible Categories table grays out some lines without explaining what that indicates.</p>
<p>1.4.2 Audio Control (Level A)</p>	<p>Not applicable</p>	<p>Not Applicable - there is no audio content in the admin features.</p>
<p>2.1.1 Keyboard (Level A)</p>	<p>Does not support</p>	<p>No indication that element is in focus for multiple sections of the portal, Cannot access element using keyboard, Field gets activated automatically when focus is brought to it, Fields that can hold multiple values will continue cycling through all options instead of moving to the next element if Tab key is held, causing the page to start rapidly flashing if there are multiple such fields on the page, Missing functionality when switched on using keyboard - buttons for turning on individual filtering methods work correctly only when switched on using mouse - using keyboard will switch the switch on, but disabled fields won't become enabled and cannot be interacted with, Multiple elements can be selected at the same time - Actions features for classes and assignments, Focus cannot be brought to different values in the dropdown menu within reports (dropdown menus to select classes, students, instructors, or language builder tables). Enter on checkboxes saves the progress</p>
<p>2.1.2 No Keyboard Trap (Level A)</p>	<p>Does not support</p>	<p>Keyboard Trap - Focus will cycle only once over buttons within Enable/Disable Notification modal. After that, it is not possible anymore to leave the modal or bring</p>

focus back to it. Users -> Vocab/Classes - once the modal is opened, it cannot be closed anymore using keyboard

Criteria	Conformance Level	Remarks and Explanations
2.1.4 Character Key Shortcuts (Level A 2.1 only)	Not applicable	No keyboard shortcuts available in node admin
2.2.1 Timing Adjustable (Level A)	Supports	
2.2.2 Pause, Stop, Hide (Level A)	Not applicable	
2.3.1 Three Flashes or Below Threshold (Level A)	Supports with exceptions	One known example, which is the result of a bug (TLO15794). There are no places where this occurs intentionally.
2.4.1 Bypass Blocks (Level A)	Supports with exceptions	Navigation headers qualify as repeated blocks of content and can't be skipped.
2.4.2 Page Titled (Level A)	Supports	Complies. Each main navigation tab (Settings, Users, etc.) has a separate title. Only pages intended to act as frames within other pages lack titles.
2.4.3 Focus Order (Level A)	Does not support	Numerous issues, see TLO-15795
2.4.4 Link Purpose (In Context) (Level A)	Supports with exceptions	Certain pagination controls have alt text but not enough context/description to make their function clear to screen readers.
2.5.1 Pointer Gestures (Level A 2.1 only)	Not applicable	

		Not applicable - there are no path-based gestures.
2.5.2 Pointer Cancellation (Level A 2.1 only)	Supports	Compliant. The only functions operated by down-event involve click-and-drag or selecting items from combo boxes, which are completed on the up-event and can be cancelled or undone. Click-and-drag features also have non-dragging-based alternatives.
2.5.3 Label in Name (Level A 2.1 only)	Supports	

Criteria	Conformance Level	Remarks and Explanations
		No violations found.
2.5.4 Motion Actuation (Level A 2.1 only)	Not applicable	Not applicable - we do not support motion controls.
3.1.1 Language of Page (Level A)	Supports with exceptions	Partially Compliant - HTML contains appropriate lang tags only within the parts of pages using the TLO UI (e.g., the Users table).
3.2.1 On Focus (Level A)	Supports	No violations found.
3.2.2 On Input (Level A)	Supports with exceptions	When something there is an error, the text on top of screen rather than a separate dialog, may not be an issue, but in some cases, this could cause error message to be missed.
3.3.1 Error Identification (Level A)	Supports with exceptions	

		Errors are indicated but error text isn't always clear to user.
3.3.2 Labels or Instructions (Level A)	Supports with exceptions	Required fields are marked with red asterisks to indicate they're required, which is not explained.
4.1.1 Parsing (Level A)	Supports	No violations found for the specific things listed in the description. Devs might want to evaluate this too to make sure tags are in the correct order and appropriate for the HTML Doctypes used.
4.1.2 Name, Role, Value (Level A)	Does not support	The names/purposes of many checkboxes, fields, and menus are not programmatically determinable and some can't even be put in focus. One menu, the [silhouette of a person icon] menu, does not have a name/label at all even as a tooltip or adjacent bit of text, so its purpose must be discovered by opening the
		menu. For issues in tables or modals, they typically work better in TLO UI than in Wicket.
Criteria	Conformance Level	Remarks and Explanations

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Not applicable	Not Applicable - there is no live content in the admin features.
1.2.5 Audio Description (Prerecorded) (Level AA)	Not applicable	

		Not Applicable - there is no video content in the admin features.
1.3.4 Orientation (Level AA 2.1 only)	Supports	No violations found.
1.3.5 Identify Input Purpose (Level AA 2.1 only)	Does not support	When an admin creates/edits a user, the labels for the fields for the user's name, Main Language, and Role are not read by the screen reader.
1.4.3 Contrast (Minimum) (Level AA)	Does not support	Contrast ratio(3.5-3.8) are not quite in line with recommendations(4.0).
1.4.4 Resize text (Level AA)	Does not support	At 200% zoom, any tools that create a pop up dialog can become partially cut off now allowing you to see the entire content or functionality. For example, creating a new notification language pairs is cut off, or Localization for creating new flex categories wraps on the screen pushing Save and Cancel out of the viewable area.
1.4.5 Images of Text (Level AA)	Supports	Compliant. The only images of text that convey information and are not the result of optional user

Criteria	Conformance Level	Remarks and Explanations
		uploads are the preview pictures for background images, which are essential because they convey the relative location of UI elements on a given background image.

1.4.10 Reflow (Level AA 2.1 only)	Does not support	Not compliant from my understanding of the requirements. There is dual scrolling required throughout the portal on everything. hover text cut off unless you are in the right position, pop up dialogs such as edit users wrap text oddly or has text cut off (Force password Reset). It is navigable, however far from ideal.
1.4.11 Non-text Contrast (Level AA 2.1 only)	Does not support	Improvements to contrast ratios have been documented.
1.4.12 Text Spacing (Level AA 2.1 only)	Supports with exceptions	Mostly text shifting changing the UI. One or two areas that the app does not work due to shifting. Overall app works beside UI User Experience. TLO-15814
1.4.13 Content on Hover or Focus (Level AA 2.1 only)	Does not support	Most content that appears on pointer hover is in the form of tooltips that are not dismissible nor hoverable.
2.4.5 Multiple Ways (Level AA)	Does not support	Navigation header tabs function as "a list of links to all other Web pages" that are not part of a process, and it is present on all pages, but I'm not sure whether they can fulfill the requirement of at least two sufficient methods on their own.
2.4.6 Headings and Labels (Level AA)	Supports	No violations found.
Criteria	Conformance Level	Remarks and Explanations

2.4.7 Focus Visible (Level AA)	Does not support	Numerous issues, see TLO-15796
3.1.2 Language of Parts (Level AA)	Supports with exceptions	Currently, the only exception to this is the names of lessons, which are not required to match the KL, LL, or localization language, so they would need a mechanism for manually labeling lesson titles.
3.2.3 Consistent Navigation (Level AA)	Supports with exceptions	Only one violation found - in Students table, the "edit" action is last instead of first.
3.2.4 Consistent Identification (Level AA)	Supports	No violations found.
3.3.3 Error Suggestion (Level AA)	Does not support	Suggestions are not given for errors.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Supports	Compliant. The only legal commitment (agreement to TOS/PP) does not gather the kind of data that would be subject to these errors and opting in and confirming that opt-in are two separate steps. An account deletion process compliant with GDPR is available. No financial commitments are made via the node admin.
4.1.3 Status Messages (Level AA 2.1 only)	Does not support	Status messages for attempts to save changes (both feedback for successful changes and error messages for invalid entries) are not readable by screen reader.

Table 3: Success Criteria, Level AAA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA)	Not evaluated	We currently target WCAG 2.0/2.1 support at the AA level.
1.2.7 Extended Audio Description (Prerecorded) (Level AAA)	Not evaluated	We currently target WCAG 2.0/2.1 support at the AA level.
1.2.8 Media Alternative (Prerecorded) (Level AAA)	Not evaluated	We currently target WCAG 2.0/2.1 support at the AA level.
1.2.9 Audio-only (Live) (Level AAA)	Not evaluated	We currently target WCAG 2.0/2.1 support at the AA level.
1.3.6 Identify Purpose (Level AAA 2.1 only)	Not evaluated	We currently target WCAG 2.0/2.1 support at the AA level.
1.4.6 Contrast (Enhanced) (Level AAA)	Not evaluated	We currently target WCAG 2.0/2.1 support at the AA level.
1.4.7 Low or No Background Audio (Level AAA)	Not evaluated	We currently target WCAG 2.0/2.1 support at the AA level.
1.4.8 Visual Presentation (Level AAA)	Not evaluated	We currently target WCAG 2.0/2.1 support at the AA level.

1.4.9 Images of Text (No Exception) (Level AAA)	Not evaluated	We currently target WCAG 2.0/2.1 support at the AA level.
2.1.3 Keyboard (No Exception) (Level AAA)	Not evaluated	We currently target WCAG 2.0/2.1 support at the AA level.
2.2.3 No Timing (Level AAA)	Not evaluated	We currently target WCAG 2.0/2.1 support at the AA level.
2.2.4 Interruptions (Level AAA)	Not evaluated	We currently target WCAG 2.0/2.1 support at the AA level.
2.2.5 Re-authenticating (Level AAA)	Not evaluated	We currently target WCAG 2.0/2.1 support at the AA level.
2.2.6 Timeouts (Level AAA 2.1 only)	Not evaluated	We currently target WCAG 2.0/2.1 support at the AA level.
2.3.2 Three Flashes (Level AAA)	Not evaluated	We currently target WCAG 2.0/2.1 support at the AA level.
2.3.3 Animation from Interactions (Level AAA 2.1 only)	Not evaluated	We currently target WCAG 2.0/2.1 support at the AA level.
Criteria	Conformance Level	Remarks and Explanations
2.4.8 Location (Level AAA)	Not evaluated	We currently target WCAG 2.0/2.1 support at the AA level.

2.4.9 Link Purpose (Link Only) (Level AAA)	Not evaluated	We currently target WCAG 2.0/2.1 support at the AA level.
2.4.10 Section Headings (Level AAA)	Not evaluated	We currently target WCAG 2.0/2.1 support at the AA level.
2.5.5 Target Size (Level AAA 2.1 only)	Not evaluated	We currently target WCAG 2.0/2.1 support at the AA level.
2.5.6 Concurrent Input Mechanisms (Level AAA 2.1 only)	Not evaluated	We currently target WCAG 2.0/2.1 support at the AA level.
3.1.3 Unusual Words (Level AAA)	Not evaluated	We currently target WCAG 2.0/2.1 support at the AA level.
3.1.4 Abbreviations (Level AAA)	Not evaluated	We currently target WCAG 2.0/2.1 support at the AA level.
3.1.5 Reading Level (Level AAA)	Not evaluated	We currently target WCAG 2.0/2.1 support at the AA level.
3.1.6 Pronunciation (Level AAA)	Not evaluated	We currently target WCAG 2.0/2.1 support at the AA level.
3.2.5 Change on Request (Level AAA)	Not evaluated	We currently target WCAG 2.0/2.1 support at the AA level.
3.3.5 Help (Level AAA)	Not evaluated	

		We currently target WCAG 2.0/2.1 support at the AA level.
3.3.6 Error Prevention (All) (Level AAA)	Not evaluated	We currently target WCAG 2.0/2.1 support at the AA level.